

MA-2841: PATIENT NAVIGATOR PRACTICUM

Cuyahoga Community College

Viewing: MA-2841 : Patient Navigator Practicum

Board of Trustees:

January 2021

Academic Term:

Fall 2021

Subject Code

MA - Medical Assisting

Course Number:

2841

Title:

Patient Navigator Practicum

Catalog Description:

Capstone course in Patient Navigator Professional Certificate. Review of Patient Navigator principles, procedures and practical applications. Compare and contrast various clinical settings. Supervised clinical experience in a medical setting (inpatient or outpatient). Students will perform duties of a patient navigator under the auspices of a preceptor at the site.

Credit Hour(s):

1

Lecture Hour(s):

0

Other Hour(s):

105

Other Hour Details:

105 hours per semester at practicum/clinical site

Requisites

Prerequisite and Corequisite

Departmental approval: admission to Patient Navigator program and concurrent enrollment in MA-2620 Patient-Centered Medical Home.

Outcomes

Course Outcome(s):

Function at an entry-level competency as a Patient Navigator in a healthcare setting.

Objective(s):

1. Demonstrate professional characteristics by conducting oneself in a legal and ethical manner.
2. Demonstrate how to communicate successfully using interpersonal skills within a health care team.
3. Demonstrate the ability to work well with other allied health professionals and patients, demonstrating empathy and compassion.
4. Demonstrate knowledge of community resources and be able to create a coordination of care plan with preceptor.
5. Complete 105 hours of clinical experience as a patient navigator under the auspices of a preceptor.

Methods of Evaluation:

1. Online quizzes
2. Student performance evaluation

Course Content Outline:

1. Communication and Interpersonal Skills
 - a. Participate in patient interview
 - b. Demonstrate rephrasing and return communication with patient
2. Professionalism
 - a. Demonstrate strong work ethic by excellent attendance
 - b. Demonstrate teamwork
3. Working within the health care team as a patient navigator
 - a. Complete required hours at a health care facility
 - b. Complete assessment form delineating tasks performed
4. Community Resources
 - a. Develop a portfolio of 10 local community resources to assist patients with social needs
 - b. Develop a portfolio of 10 local community resources to assist patient with medical support

Resources

Goff SL, MAzor KM, Pekow PS, et. al. (2016-09-30 22:00:00.0) Patient Navigators and Parent Use of Quality Data: A Randomized Trial. 138(4).

Calhoun, Elizabeth A., Elizabeth M. Whitley, Angelina Esparza, et. al. "A National Patient Navigator Training Program" *Health Promotion Practice*. Bol. 11, No.2, 205-215. March 2010. <http://hpp.sagepub.com/content/11/2/205.full.pdf+html>

University Hospitals. *Engaging Patients in Discussions about Health-Related Changes: ACO Patient Navigator TrainiNG*. University Hospitals, 2014.

Fielding, Jonathan E., MD, MPH, Steven Teutsch, MD, MPH, and Howard Koh, MD, MPH. "Health Reform and Health People Initiative" *American Journal of Public Health*. Vol 102, No. 1. January 2012.

Freeman, Harold. "Patient Navigation: A Community Based Strategy to Reduce Cancer Disparities" *Journal of Urban Health: Bulletin of the New York Academy of Medicine*. Vol. 83, No. 2. The New York Academy of Medicine, 2006.

Steinberg, Michael L., MD, Allen Fremont, MD, PhD, David C. Khan, MD, et al. "Lay Patient Navigator Program Implementation for Equal Access to Cancer Care and Clinical Trials: Essential Steps and Initial Challenges" *Cancer*. Vol. 107, No. 11. American Cancer Society, 2006. <http://onlinelibrary.wiley.com/doi/10.1002/cncr.22319/pdf>

National Center for Health Statistics. *Health, United States, 2012 With Special Feature on Emergency Care*. Hyattsville, MD: National Center for Health Statistics, 2013. <http://www.ncbi.nlm.nih.gov/books/NBK148940/pdf/TOC.pdf>

Freeman, Harold P. "The Origin, Evolution, and Principles of Patient Navigation" *Cancer Epidemiol Biomarkers Prev*. American Association for Cancer Research, 2012. <https://cebp.aacrjournals.org/content/cebp/21/10/1614.full.pdf>

Association of Community Cancer Centers. *Cancer Care Patient Navigation: A Practical Guide for Community Cancer Centers*. Association of Community Cancer Centers, 2009. <https://www.acc-cancer.org/docs/projects/resources/pdf/patient-navigation-guide>

Smith, JoAnn, DNP, Rn, OCN and Melissa teagure MSW, LCSW. *Patient Navigation: A Resource Guide for Navigators and Care Coordinators*. North Charleston, SC: CreateSpace Independent Publishing Platform, 2015.

Katz, Barbara. *Connecting Care for Patients: Interdisciplinary Care Transitions and Collaboration*. Burlington, MA: Jones & Bartlett Learning, 2020.

Shockley, Lillie. *Oncology Nurse Navigation: Transitioning into the Field*. Burlington, MA: Jones & Bartlett Learning, 2021.

Marais, Jenny. *Navigating your Cancer Journey: A Handbook for Cancer Patients and Caregivers by an Oncology Nurse Navigator*. Indianapolis, IN: Dog Ear Publishing, 2016.

Resources Other

1. <http://onlinelibrary.wiley.com/doi/10.1002/cncr.26262/pdf> (<http://onlinelibrary.wiley.com/doi/10.1002/cncr.26262/pdf/>) History and principles of patient navigation
2. The Alliance of Professional Health Advocates, a blog for independent patient advocates. 2020. <http://aphablog.com/2011/01/03/the-myth-of-patient-advocacy-certification/>
3. <https://medlineplus.gov/> - Medline Plus, U.S. National Library of Medicine, 2020. Chronic diseases, conditions and wellness issues
4. <http://cdc.gov/az/a.html> - Centers for Disease Control and Prevention. *Diseases and conditions*.2020.
5. <http://mindtools.com/CommSkill/ActiveListening.htm> *Active Listening: Hear What People are Really Saying*. Mindtools: Essential skills for an excellent career.

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