LP-1850: LABORATORY PHLEBOTOMY PRACTICUM

Cuyahoga Community College

Viewing: LP-1850: Laboratory Phlebotomy Practicum

Board of Trustees: December 2023

Academic Term:

Fall 2024

Subject Code

LP - Laboratory Phlebotomy

Course Number:

1850

Title:

Laboratory Phlebotomy Practicum

Catalog Description:

Supervised clinical experience. Students rotate through inpatient and or outpatient phlebotomy departments of local clinical sites for

40 hours per week for 4-5 weeks, meeting performance objectives for entry-level laboratory phlebotomy technician.

Credit Hour(s):

2

Other Hour(s):

167.5

Other Hour Details:

160 Clinical hours; course also includes .5 credit of online seminar activities

Requisites

Prerequisite and Corequisite

LP-1300 Introduction to Blood Collection or concurrent enrollment, and concurrent enrollment in LP-2970 Advanced Phlebotomy Seminar, and departmental approval.

Outcomes

Course Outcome(s):

Apply acquired entry-level phlebotomy skills in inpatient and or outpatient healthcare setting.

Objective(s):

- 1. Demonstrate a phlebotomist's role as a member of a health care team through practical application of theoretical knowledge and basic skills.
- 2. Use medical terminology in a clinical setting.
- 3. Identify the various hospital departments and their major functions in which the phlebotomist may interact in his/her role.
- 4. Identify the organizational structure of the clinical laboratory department.
- 5. Identify the roles of the clinical laboratory personnel and their qualifications for clinical laboratory professional positions.
- 6. Identify the types of laboratory procedures performed in the various disciplines of the clinical laboratory department.
- 7. Identify how laboratory testing is related to assessing body functions and disease.
- 8. Collect and/or transport specimens to the laboratory.
- 9. Maintain confidentiality of privileged information on individuals, according to federal regulations (e.g., Health Insurance Portability and Accountability Act).
- 10. Practice in compliance with the American Hospital Association's Patient's Bill of Rights and the Patient's Bill of Rights from the workplace.
- 11. Efficiently prioritize phlebotomy workflow.

- 13. Develop speed and accuracy in the performance of phlebotomy, or diagnostic tests, commonly performed by Laboratory Phlebotomists.
- 14. Maintain an organized, neat and clean workstation
- 15. Assume responsibility for his/her own work
- 16. Work independently or as a team member as needed in an effective manner.
- 17. Carry out infection control and safety procedures as determined by the facility.
- 18. Comply with the Occupational Safety and Health Administration's Hazard Communications Standard, Safety Data Sheets, Blood Borne Pathogens Standard and Needle Safety Precaution Act.
- 19. Identify and report potential pre-analytical errors that may occur during specimen collection, labeling, transporting, and processing.
- 20. Describe and follow the criteria for collection and processing of specimens that will be used as legal evidence, i.e., paternity testing, chain of custody, blood alcohol levels, etc.
- 21. Identify and use medico legal terms and discuss policies and protocol designed to avoid medico legal problems in the clinical laboratory.

Course Outcome(s):

Demonstrate proper sample collection techniques, with attention to specimen integrity, for the delivery of quality patient care.

Essential Learning Outcome Mapping:

Critical/Creative Thinking: Analyze, evaluate, and synthesize information in order to consider problems/ideas and transform them in innovative or imaginative ways.

Objective(s):

- 1. Develop speed and accuracy in the performance of phlebotomy or diagnostic tests commonly performed by Laboratory Phlebotomists.
- 2. Recognize the factors that could directly affect procedures and results.
- 3. Recognize the legal and ethical importance of proper patient/sample identification.
- 4. Identify the types of patient specimens that are analyzed in the clinical laboratory.
- 5. Follow facility's procedures for collection and/or transportation of patient specimens to the laboratory, with focus on maintaining sample integrity.
- 6. Follow general criteria for suitability of a specimen for analysis, and reasons for specimen rejection or recollection.
- 7. Recognize proper needle insertion and withdrawal techniques, including direction, angle, depth and aspiration, for venipuncture.
- 8. Describe the limitations and precautions of alternate collection sites for venipuncture and capillary puncture.
- 9. Identify signs and symptoms of physical problems that may occur during blood collection.
- 10. Perform a minimum of 100 successful venipuncture following standard operating procedures.
- 11. Demonstrate a successful capillary puncture following standard operating procedures if applicable.
- 12. Explain the importance of timed, fasting and stat specimens, as related to specimen integrity and patient care.

Course Outcome(s):

Demonstrate ability to identify proper collection equipment, various types of additives used, special precautions necessary and substances that can interfere in clinical analysis of blood constituents.

Objective(s):

- 1. Identify the tube colors associated with various types of additives used in blood collection, and explain the reasons for their use.
- 2. Utilize the proper order of draw for specimen collections.
- 3. Recognize substances that can interfere in clinical analysis of blood constituents and ways in which the phlebotomist can help to avoid these occurrences.
- 4. Select the appropriate type of equipment needed to collect blood by venipuncture and capillary puncture.
- 5. Utilize special precautions necessary during blood collections by venipuncture and capillary puncture.
- 6. Recognize proper needle insertion and withdrawal techniques, including direction, angle, depth and aspiration, for venipuncture.
- 7. Describe the limitations and precautions of alternate collection sites for venipuncture and capillary puncture.
- 8. Identify signs and symptoms of physical problems that may occur during blood collection.
- 9. Perform a minimum of 100 successful venipuncture following standard operating procedures.
- 10. Demonstrate a successful capillary puncture following standard operating procedures if applicable

Course Outcome(s):

Practice proper procedures for order requisitioning, specimen transport and specimen processing.

Objective(s):

- 1. Recognize factors which directly affect procedures and results.
- 2. Log in specimens and keep accurate records.
- 3. Recognize the general criteria for suitability of a specimen for analysis, and reasons for specimen rejection or recollection.
- 4. Recognize the importance of timed, fasting and STAT specimens, as related to specimen integrity and patient care.
- 5. Understand the process by which a request for a laboratory test is generated.
- 6. Instruct patients in the proper collection and preservation for non-blood specimens.
- 7. "Follow procedure regarding proper transport and processing of all samples, including routine testing as well as sendout testing for reference labs.
- 8. Identify and report potential pre-analytical errors that may occur during specimen collection, labeling, transporting, and processing.
- 9. Follow the criteria for collection and processing of specimens that will be used as legal evidence, i.e., paternity testing, chain of custody, blood alcohol levels, etc.

Course Outcome(s):

Communicate (verbally and nonverbally) effectively and appropriately in the workplace.

Essential Learning Outcome Mapping:

Oral Communication: Demonstrate effective verbal and nonverbal communication for an intended audience that is clear, organized, and delivered effectively following the standard conventions of that language.

Objective(s):

- 1. Use effective and comprehensive verbal communication when interacting with patients and staff.
- 2. Be mindful of nonverbal forms of communication when interacting with patients and staff.
- 3. Follow written and verbal instructions, receive and process verbal and written information correctly.
- 4. Create a video presentation that summarizes the role of an entry level phlebotomist in a clinical setting, based on the student's clinical experience.

Course Outcome(s):

Demonstrate professional behavior in the workplace.

Objective(s):

- 1. Assume responsibility for his/her own work.
- 2. Practice ethical and professional behavior in the clinical setting.
- 3. Maintain confidentiality of privileged information on individuals, according to federal regulations (e.g., HIPAA).
- 4. Demonstrate respect for diversity when interacting with patients and staff in the workplace.
- 5. Model professional appearance and appropriate behavior.

Methods of Evaluation:

- 1. Written examinations (at the discretion of the clinical facility).
- 2. Practical evaluation of phlebotomy skills (checklist)
- 3. Assessment of observed professional development skills (checklist)

Course Content Outline:

- 1. Specimen collection, handling, processing
 - a. Technique
 - b. Handling
- 2. Laboratory computer systems

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 - a. Orders
 - b. Requisitions
 - c. Processing
- 3. Quality control and assurance
 - a. Specimen Rejection
 - b. Patient identifiers
 - c. Preanalytical errors
- 4. Safety
 - a. Universal Precautions, statutes, PPE
 - b. Location and use of safety equipment
 - c. Disinfection and disposal of contaminated materials
- 5. HIPAA
 - a. Policies
 - b. Compliance
- 6. Communication
 - a. Written communication
 - b. Verbal communication
- 7. Professionalism and ethics
 - a. Patient rights
 - b. Standard of Care
 - c. Types of consent
 - d. HIPAA Health Insurance Portability and Accountability Act
 - e. Common issues in lawsuits against health care providers
 - f. Licensure vs. certification
- 8. Importance of effective communication
 - a. Communication loop
 - b. Verbal communication
 - c. Non-verbal communication
 - d. Telephone etiquette

Resources

McCall, Ruth and Tankersley, Cathee M. (2023) Phlebotomy Essentials, Enhanced Edition, Burlington, MA: Jones & Bartlett Learning.

McCall, Ruth. (2023) Phlebotomy Exam Review, Burlington, MA: Jones and Bartlett Learning.

Schaub DiLorenzo, Marjorie and King Strasinger, Susan. (2022) *Blood Collection for Healthcare Professionals: A Short Course*, Philadelphia, PA: F.A. Davis.

Schaub DiLorenzo, Marjorie and King Strasinger. (2019) The Phlebotomy Textbook, Philadelphia, PA: F.A. Davis.

Diana Garza; Kathleen Becan-McBride. (2019) Phlebotomy Handbook: Blood Specimen Collection from Basic to Advanced, Upper Saddle River, NJ: Pearson Educatoin, Inc.

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