HOSP-2480: Hospitality Law

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HOSP-2480: HOSPITALITY LAW

Cuyahoga Community College

Viewing: HOSP-2480: Hospitality Law

Board of Trustees:

MARCH 2024

Academic Term:

Fall 2024

Subject Code

HOSP - Hospitality Management

Course Number:

2480

Title:

Hospitality Law

Catalog Description:

Provides awareness of rights and responsibilities that the law grants to or imposes upon hospitality operations and illustrates possible consequences of failure to satisfy legal obligations. Discussion includes contracts, property-guest relationship, frauds, employment laws, anti-trust regulations, food and beverage sales, wage and hour standards, social security, and income tax withholding requirements, tax/tip reporting, and immigration laws. Field trips may be required.

Credit Hour(s):

3

Lecture Hour(s):

3

Lab Hour(s):

0

Other Hour(s):

0

Requisites

Prerequisite and Corequisite

HOSP-1010 Introduction to the Hospitality Industry.

Outcomes

Course Outcome(s):

Demonstrate understanding of common legal terminology and issues as they apply to the hospitality industry.

Objective(s):

- 1. Demonstrate basic understanding of legal terminology.
- 2. Explain the purpose of the Americans with Disabilities Act (ADA) and briefly describe how Title III of the Act affects lodging and food service establishments.
- Identify the general state restrictions typically placed on operations licensed to sell and serve alcohol.
- 4. Name and describe federal, state, and local taxes affecting hospitality establishments.
- 5. Relate the laws concerned with warranties and product liability to hospitality operations.
- 6. State the purpose of the federal antitrust laws.
- 7. List the key provisions included in a franchise contract.
- 8. Compare the various types of contracts.
- 9. Identify the two major associations that govern music copyrights.

Course Outcome(s):

Practice legal compliance in the workplace regarding employees; including hiring, pay, discrimination, and workplace safety.

Objective(s):

- 1. Identify which employers are subject to the Family and Medical Leave Act (FMLA), and which employees are eligible for leave and related benefits under the Act.
- 2. Describe the provisions of the Immigration Reform and Control Act of 1986.
- 3. Identify the differences between wages and tips and explain tip-reporting requirements.
- 4. Identify state and federal laws and requirements affecting employment with emphasis on the Civil Rights Act.
- 5. Explain the implications of the major laws affecting hospitality operations, particularly those related to public health and safety, including Occupational Safety and Health Administration.

Course Outcome(s):

Comply with current standards regarding the legal relationship of the innkeeper and the guest.

Objective(s):

- 1. Describe the development of rules regarding the rights and liabilities of innkeepers under the common law system.
- 2. Describe a hotel's duty under the common law to receive a guest.
- 3. Identify the circumstances that allow a lodging establishment manager to evict a registered guest.
- 4. Explain a lodging establishment's affirmative duty not to allow unregistered and unauthorized third parties access to guestrooms.
- 5. Describe the lodging establishment's obligation to protect its guest.
- 6. List the major elements that should be included in a written contract between a lodging establishment and convention or travel groups.
- 7. Identify the steps a lodging establishment must take to limit its liability for loss of guest valuables.
- 8. Describe the procedures a lodging establishment must follow if a guest dies.

Methods of Evaluation:

- 1. Quizzes and exams
- 2. Final exam
- 3. Legal case studies
- 4. Formal written papers

Course Content Outline:

- 1. Introduction
 - a. Basic legal terminology
 - b. Common law basis
 - c. State and federal court decisions
 - d. Defining hotels, motels, and inns
 - e. Law of contracts
 - i. express/implied
 - ii. bilateral/unilateral
 - iii. void/voidable
 - iv. unenforceable
 - f. Law of torts and negligence
- 2. Legal aspects concerning lodging operations
 - a. Guests
 - i. rights
 - ii. reservations
 - iii. eviction
 - iv. causes for detention
 - v. loss of property
 - vi. insurance coverage
 - vii. protection of guests
 - viii. deceased guests
 - b. Claims

- i. injury
- ii. third party
- c. Licensing and regulations
- 3. Legal aspects concerning food service establishments
 - a. Alcoholic beverages
 - i. application for the issuance of licenses
 - ii. general restrictions on licenses
 - iii. liability under state Dram Shop Act
 - iv. liability for serving alcoholic beverages to intoxicated persons and underage persons
 - v. hours and premises of sale
 - vi. books and records
 - b. Food service
 - i. federal laws
 - ii. state and local laws
 - iii. UCC
 - iv. "truth-in-menu"
- 4. Legal aspects concerning employment
 - a. Laws of discrimination
 - b. Wage and hour applicability
 - c. Rights of employees
 - d. Unfair labor practices
 - e. Sexual harassment
 - f. Overtime pay
 - g. Withholding taxes
 - h. Meals and lodging
 - i. Uniform maintenance
 - j. Right to work laws
 - k. Tip reporting
 - I. Occupational Safety and Health Act (OSHA)
 - i. reporting and record-keeping requirements
 - ii. posting requirements
 - iii. inspections: employer and employee rights and remedies
 - m. American with Disabilities Act (ADA)
 - n. Immigration Reform and Control Act (IRCA)
- 5. Miscellaneous legal issues
 - a. Consumer protection
 - b. Hotel operations
 - c. Public health
 - d. Music and television laws
 - e. Fire safety laws
 - f. Taxation
 - g. Warranties and product liability
 - h. Antitrust laws

Resources

Steingold, Fred Esq. The Employer's Legal Handbook. 15th Edition. California: Nolo Press, 2021.

Jefferies, Jack. Understanding Hospitality Law. 5th Edition (classic text). Amer Hotel & Motel Assn, 2010.

DuBoff, Leonard D and Christy King. The Law (in Plain English) for Restaurants: A Guide for the Food and Beverage Industry. Allworth, 2021.

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Knowles, Helen J. Making Minimum Wage: Elsie Parrish versus the West Coast Hotel Company. University of Oklahoma Press, 2021.

Barth, Stephen C and Diana Barber. Hospitality Law: Managing Legal Issues in the Hospitality Industry. 5th Edition. Wiley, 2017.

Resources Other

1. https://hospitalitylawyer.com

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