# **CCR-2740: DIGITAL REPORTING TECHNOLOGY**

# **Cuyahoga Community College**

# Viewing: CCR-2740 : Digital Reporting Technology

Board of Trustees: March 2020

# Academic Term:

Fall 2020

# Subject Code

CCR - Captioning and Court Reporting

# Course Number:

2740

Title:

**Digital Reporting Technology** 

# **Catalog Description:**

Instruction in digital reporting and transcription. Emphasis on digital court reporting software, hardware, digital reporters' professional responsibilities, and transcript production.

# Credit Hour(s):

4

Lecture Hour(s): 3 Lab Hour(s):

3

# Requisites

# Prerequisite and Corequisite

CCR-1150 Introduction to Digital Reporting, and CCR-1470 Transcript Production, and CCR-1650 Terminology for the Transcriber.

# Outcomes

# Course Outcome(s):

Set up/connect components, perform equipment pre-checks, and utilize digital reporting hardware/equipment to accurately record any type of court proceeding, deposition, or administrative hearing.

# Objective(s):

- 1. Identify and describe the components of digital reporting hardware and how they function.
- 2. Describe the setup of digital reporting hardware in a legal environment.
- 3. Describe equipment testing procedures.
- 4. Discuss the minimum requirements of digital reporting hardware to ensure adequate quality recording and monitoring.
- 5. Identify the key locations in various courts at all levels for microphones and equipment.
- 6. Discuss considerations for microphone placement, pick-up patterns, and channel separation.
- 7. Evaluate the environment for optimal recording.
- 8. Demonstrate set up and tear down of equipment in various environments.
- 9. Demonstrate performance of equipment pre-check procedures.
- 10. Demonstrate recording of audio.
- 11. Describe microphone directional properties.
- 12. Discuss potential equipment malfunctions/failures and possible resolutions/troubleshooting techniques.
- 13. Discuss the importance of using secondary recording devices as backups.
- 14. Explain proper maintenance and storage procedures for digital recording equipment.
- 15. Troubleshoot recording/playback issues.
- 16. Discuss the importance of recording a test audio.

- 17. Demonstrate playback of audio recording upon request.
- 18. Explain the importance of confidence monitoring and how to conduct it.

#### Course Outcome(s):

Simulate use of digital recording software to capture, retrieve, monitor, play, annotate, distribute, and archive recordings of court proceedings, depositions, or administrative hearings.

#### Objective(s):

- 1. Activate basic features of digital recording software programs.
- 2. Open and save annotations using digital recording software programs.
- 3. Search for and replay recorded audio in a digital recording software program.
- 4. Describe software recording options.
- 5. Set Audio preferences on digital recording software.
- 6. Troubleshoot recording/playback issues in current version of Windows.
- 7. Create a new file in Digital Recording Equipment.
- 8. Setup Log Note File and Function Key markers.
- 9. Manage computer desktop screen space.
- 10. Pause and stop audio recording.
- 11. Troubleshoot low audio level warning.
- 12. Back up digital recording equipment files.
- 13. Upload audio files from backup audio devices into temporary directory.
- 14. Move the Digital recording equipment audio file and Log Notes into the temporary directory.
- 15. Rename all files according to the file naming convention.
- 16. Edit and add additional transcriber notes to the Log Notes in a text editor.

#### Course Outcome(s):

Simulate ability to perform Digital Reporting Responsibilities for court proceedings, depositions, or administrative hearings.

#### Objective(s):

- 1. Identify microphone placement for participants in legal proceedings including the judge, attorneys, and witnesses.
- 2. Identify microphone placement in various legal environments including courtrooms, conference rooms, and depositions.
- 3. Take log notes of multiple voices.
- 4. Track of direct, cross, redirect and re-cross examinations.
- 5. Use Q and A Markers in examinations.
- 6. Playback audio recording when requested (readbacks).
- 7. Edit and add additional transcriber notes to the Log Notes in a text editor.
- 8. Discuss how to address a situation when speakers are difficult to hear.
- 9. Discuss how to handle/record whispered off the record conversations.
- 10. Discuss how to record sidebar/blench conferences.
- 11. Discuss how to record voir dire proceedings.
- 12. Discuss how to document non-verbal events.
- 13. Discuss how to work with translators and interpreters.
- 14. Explain the importance of creating a list of terms and phrases to assist the transcriber, within annotations or separately.
- 15. Explain the requirement of being a notary public in good standing.

#### Methods of Evaluation:

- 1. Homework
- 2. Projects
- 3. Tests

#### **Course Content Outline:**

- 1. Microphones
  - a. Types of microphones
  - b. Microphone pickup pattern

- c. Microphone cost
- d. Microphone connectors
- 2. Digital Mixers
  - a. Input type
  - b. Microphone preamps
  - c. Output types
  - d. Phantom power
  - e. Front and rear microphone switches
  - f. Gain pad
  - g. Power indicator
- 3. Video Enhancement
- 4. Computers
  - a. Compatible operating systems
  - b. RAM and processor speed
  - c. Storage
  - d. Network
  - e. Optical drives
  - f. Peripheral ports
  - g. Power
- 5. Setting up for a digital reporting assignment throughout a variety of legal environments including depositions, trials, and hearings.
- 6. Microphone placement
  - a. Judges
  - b. Witnesses
  - c. Attorneys
  - d. Sidebar
  - e. Conference rooms
- 7. Equipment Maintenance
  - a. Microphones
  - b. Cables
  - c. Headphones
  - d. Computer
  - e. Sound Card
  - f. Audio Device
- 8. Getting a Good Record
  - a. When to record
  - b. Monitoring recording
  - c. Identify speakers
  - d. Handling inability to hear speakers
  - e. Whispered off-the-record conversations
  - f. Sidebar/bench conferences
  - g. Voir dire
  - h. Non-verbal events
  - i. Working with Translators and Interpreters
- 9. Digital Reporting Software Terminology
  - a. Capture
  - b. Retrieve
  - c. Monitor
  - d. Play
  - e. Annotate
  - f. Distribute
- 10. Describe Peripherals
- 11. Describe Archiving
- 12. Define Compression

# Resources

American Association of Electronic Reporters and Transcribers. (2019) Best Practices Guide Digital Electronic Reporting and Transcription Article/Selection Title, Self-published.

Steve Savage. (2011) The Art of Digital Audio Recording: A Practical Guide for Home and Studio, Oxford University Press.

David Miles Huber. (2017) Modern Recording Techniques (Audio Engineering Society Presents), Routledge.

#### **Resources Other**

Faculty-created materials Legal transcripts from various court proceedings

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