AUTO-1960: AUTOMOTIVE FIELD EXPERIENCE III

Cuyahoga Community College

Viewing: AUTO-1960 : Automotive Field Experience III

Board of Trustees:

2018-03-22

Academic Term:

2018-08-27

Subject Code

AUTO - Automotive Technology

Course Number:

1960

Title:

Automotive Field Experience III

Catalog Description:

Provides student with automotive field experience needed to develop career skills through work experience in automotive service industry.

Credit Hour(s):

1

Lecture Hour(s):

0

Lab Hour(s):

0

Other Hour(s):

12

Other Hour Details:

Field experience: 180 clock hours per semester

Requisites

Prerequisite and Corequisite

Departmental approval: job site approval.

Outcomes

Course Outcome(s):

Perform entry level automotive repair skills and maintenance at an automotive service facility under supervision.

Essential Learning Outcome Mapping:

Critical/Creative Thinking: Analyze, evaluate, and synthesize information in order to consider problems/ideas and transform them in innovative or imaginative ways.

Objective(s):

- 1. Demonstrate knowledge gained in the classroom based on completed automotive academic coursework.
- 2. Demonstrate improvement throughout the semester in production rate and/or time to task, quality of work, diagnostic abilities, understanding business procedures.
- 3. Practice communication and customer service skills.
- 4. Operate as an effective team member.

Course Outcome(s):

Applying the terminology to automotive service subject matter, and using the correct tools, equipment and service information; students are introduced to automotive service procedures taking into account safety, work ethics and behaviors, proper repair techniques and customer needs.

Objective(s):

- 1. Adapt to the automotive service work environment.
- 2. Complete work order to include customer information, vehicle identifying information, customer concern, related service history, cause, and correction.
- 3. Identify general shop safety rules and procedures.

Methods of Evaluation:

- 1. Written evaluation completed by work supervisor
- 2. Weekly work records maintained by the student
- 3. Communications between the instructor and job site which transpire during the work site visits or through telephone conversations

Course Content Outline:

1. Supervised field experience at an automotive service facility. 180 clock hours per semester are spent gaining practical, handson work experience developing automotive service industry skills. The Program Manager and/or an Automotive Instructor must approve student work experience sites. The instructor will meet with the student at their work site at least twice per semester to evaluate the student according to a prescribed set of weekly work logs and evaluation sheets.

Resources Other

1. Automotive Technology Field Experience Handbook, created by the Automotive Technology Department.

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